1 Year Fixed Dual Fuel

Terms & Conditions – 1 year fixed term contract

- 1. These terms apply to the 1 Year Dual Fuel Fixed tariff ("Tariff").
- 2. The Tariff is available to new SSE Airtricity dual fuel (gas and electricity) domestic energy customers (with gas and electricity accounts at the same address).
- 3. These terms are in addition to:
- a. General Terms and Conditions for the Supply of Electricity and/or Gas by SSE Airtricity Limited to domestic premises in the Republic of Ireland ("SSE Airtricity General Terms & Conditions") which can be found on our website at **sseairtricity.com**; and
- b. SSE Airtricity's customer agreement form ("CAF").

Together these terms, the SSE Airtricity General Terms & Conditions and the CAF are referred to as the ("Agreement").

- 4. In the event of any conflict between (i) these terms, (ii) the SSE Airtricity General Terms & Conditions and (iii) the CAF, these terms will apply.
- 5. Your Fixed Tariff will be applied from the date that SSE Airtricity is registered as your supplier and will continue for a period of one (1) calendar year from that date ("Term").
- 6. Once you have signed up, there is a 14 day cancellation period. There is no penalty for cancelling your switch during the cancellation period. You may use the cancellation form provided to you but you do not have to. However, if you leave the Tariff after the cancellation period or the Agreement is ended by you at any time before the end of the Term, a termination charge of €100 per utility will be applied to your account.

- 7. You must select direct debit and eBilling to sign up to this Tariff. If you do not pay by direct debit, or if you subsequently cancel your direct debit, a €300 deposit will be applied to your account and you will be placed on a higher fixed rate as displayed in the tariff table associated with this offer.
- 8. After the expiration of the Term or if you leave the Tariff before the end of the contract, your account will be switched to the Smartsaver standard SSE Airtricity rates applicable at the time.
- 9. The unit rates and standing charges will not change for the duration of the Term. However, SSE Airtricity reserves the right to pass on any cost imposed by a governmental or statutory body (including a change in VAT, Carbon Tax or PSO levy/ payment) or as otherwise provided for in the SSE Airtricity General Terms & Conditions.
- 10. If you have selected a time of use (ToU) tariff, we require half hourly reads from your smart meter. If the signal from your smart meter is not sufficient to support the transfer of half-hourly data, we will try to contact you to discuss other suitable tariffs and in the meantime your account will be switched to the standard SmartSaver Day/ Night/Peak rates applicable at the time.
- 11. The Tariff may not be used in conjunction with any other SSE Airtricity offer, discount or tariff.
- 12. SSE Airtricity reserves the right to withdraw the Tariff without notice at any time prior to the start of the Term.

