1 Year Dual Fuel

Terms & Conditions - 1 year fixed term contract

- 1. These terms apply to the 1 Year Dual Fuel tariff ("Tariff").
- 2. The Tariff is available to existing SSE Airtricity dual fuel (gas and electricity) domestic energy customers (with gas and electricity accounts at the same address).
- 3. These terms are in addition to:
 - **a.** General Terms and Conditions for the Supply of Electricity and/or Gas by SSE Airtricity Limited to domestic premises in the Republic of Ireland ("SSE Airtricity General Terms & Conditions") which can be found on our website at **www.sseairtricity.com**; and
 - **b.** SSE Airtricity's customer agreement form ("CAF").
 - Together these terms, the SSE Airtricity General Terms & Conditions and the CAF are referred to as the ("Agreement").
- 4. In the event of any conflict between (i) these terms, (ii) the SSE Airtricity General Terms & Conditions and (iii) the CAF, these terms will apply.
- 5. Your discounts ("Tariff Discounts") as set out in the table below, are against the SSE Airtricity standard tariff rates ("SSE Airtricity Standard"). SSE Airtricity Standard rates may be amended from time to time during the Term, but this will not affect your Tariff Discounts.
- 6. Your Tariff Discount will be applied from the date that SSE Airtricity issues product confirmation to you and will continue for a period of one (1) calendar years from that date ("Term").
- 7. Once you have signed up, there is a 14 day cancellation period. There is no penalty for cancelling your switch during the cancellation

- period. You may use the cancellation form provided to you but you do not have to. However, if you leave the Tariff after the cancellation period or the Agreement is ended by you at any time before the end of the Term, a termination charge of €50 per utility will be applied to your account.
- 8. If you do not pay by direct debit, or if you subsequently cancel your direct debit, a €300 deposit will be applied to your account and you shall not be entitled to receive your direct debit discounts.
- 9. After the expiration of the Term or if you leave the Tariff before the end of the contract, your account will be switched to the standard SSE Airtricity rates applicable at the time.
- 10. If you have selected a time of use (ToU) tariff, we require half hourly reads from your smart meter. If the signal from your smart meter is not sufficient to support the transfer of half-hourly data, we will try to contact you to discuss other suitable tariffs and in the meantime your account will be switched to the standard SmartSaver Day/ Night/Peak rates applicable at the time.
- 11. SSE Airtricity reserves the right to amend the unit rates or charges that apply to the Tariff during the Term if there is a cost to SSE Airtricity imposed by a governmental or statutory body (including a change in VAT) or as otherwise provided for in the SSE Airtricity General Terms & Conditions.
- 12. The Tariff Discounts may not be used in conjunction with any other SSE Airtricity offer, discount or tariff.
- 13. SSE Airtricity reserves the right to withdraw the Tariff without notice at any time prior to the start of the Term.

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Discounts by Payment Method & Billing Type	Electricity	Gas
Direct Debit & eBill	15%	15%
Direct Debit & Post bill	11%	11%
Non Direct Debit & eBills	5%	5%
Non Direct Debit & Post bills	1%	1%
Termination Charge (if applicable)	€50	€50

