1 Year Fixed Rate

Terms & Conditions – 1 year fixed term contract

- 1. These terms apply to your electricity and/or gas domestic "Tariff" (with electricity and/or gas service at the same domestic address).
- 2. Your "Tariff" is set out in the "Tariff Table" in the Customer Agreement Form (CAF) and are against the SSE Airtricity standard tariff rates.
- 3. SSE Airtricity Standard tariff rates may be amended from time to time during the Term, but this will not affect your Tariff Discounts. (As set out in the "Tariff Table").
- 4. These terms are in addition to a. General Terms and Conditions for the Supply of Electricity and/or Gas by SSE Airtricity Limited to domestic premises in the Republic of Ireland ("SSE Airtricity General Terms & Conditions" which can be found on our website at www.sseairtricity.com and b. SSE Airtricity's customer agreement form ("CAF"). Together these terms, the SSE Airtricity General Terms & Conditions and the CAF are referred to as the ("Agreement").
- 5. In the event of any conflict between (i) these terms, (ii) the SSE Airtricity General Terms & Conditions and (iii) the CAF, these terms will apply.
- 6. Your Fixed rate Tariff will be applied from the date that SSE Airtricity is registered as your supplier and will continue for a period of one (1) calendar year from that date ("Term").
- 7. Once you have signed up, there is a 14 day cancellation period (30 days if you have signed up at your door or via event). There is no penalty for cancelling your switch during the cancellation period. You may use the cancellation form provided to you, but you do not have to. However, if you leave the Tariff after the cancellation period or the Agreement is ended by you at any time before the end of the Term, a termination charge of €100 per utility will be applied to your account.
- 8. You must select direct debit and eBilling (email billing) to sign up for this Tariff. If you do not pay by direct debit, or if you subsequently

- cancel your direct debit, a €300 deposit will be applied to your account and you will be placed on a higher fixed rate as displayed in the tariff table which is included in your SSE Airtricity's customer agreement form ("CAF").
- 9. After the expiration of the Term or if you leave the Tariff before the end of the contract, your account will be switched to the standard SSE Airtricity rates applicable at the time.
- 10. SSE Airtricity reserves the right to amend standing charges or other charges that apply to the Tariff during the Term if there is a cost imposed by a governmental or statutory body (including a change in VAT, Carbon Tax, PSO levy/payment), or as otherwise provided for in the SSE Airtricity General Terms & Conditions. Your fixed rate unit rates will remain unchanged for the duration of the Term.
- 11. If you have signed up for a time of use (ToU) tariff inc. a Smart EV Charge or Smart Weekends tariff, we require half hourly reads from your smart meter. If the signal from your smart meter is not sufficient to support the transfer of half-hourly data, we will try to contact you to discuss other suitable tariffs and in the meantime your account will be switched to the standard SmartSaver Day/ Night/Peak rates applicable at the time. Standard SSE Airtricity rates will also apply during the configuration period for enabling smart services.
- 12. The Tariff may not be used in conjunction with any other SSE Airtricity offer, discount or tariff. If you wish to add an SSE Airtricity electricity or gas product to your account, you will be moved to an SSE Airtricity dual fuel tariff available at that time.
- 13. SSE Airtricity reserves the right to withdraw the Tariff without notice at any time prior to the start of the Term.
- 14. The Clean Export Guarantee (CEG) rate for Microgen customers is variable and subject to change.

