

Heating Control Installation

Terms & Conditions

1. SSE Airtricity is offering a free Climote Heating Control Unit to new and existing SSE Airtricity single fuel (electricity) and dual fuel (electricity and gas) domestic customers (the "Offer").
2. This Offer is dependent on heating control ECO credits being available at your premises. The Climote install is dependent on SSE being able to redeem your relevant ECO credits. If your home was built later than 2006 it is likely that Eco credits will not be available at your premises. Please contact SSE for alternative offers if your ECO credits are unavailable for the Climote heating control.
3. We will contact you after the 14 calendar day cooling off period with details on how to book your installation.
4. If you are currently renting your home, you should seek the permission from your landlord prior to installation.
5. The Offer covers the installation of one Climote Heating Control Unit free of charge, for the operation of a gas or oil fired heating system, at the address of the new or existing SSE Airtricity dual fuel or single fuel account.
6. The Climote Heating Control Unit is a heating controller for gas or oil fired boilers which also allows remote access to its settings. With the Offer, your subscription to the web/mobile access service to operate the Climote Heating Control Unit remotely is free of charge (effective from the date of installation of the Climote Heating Control Unit by SSE Airtricity). After the duration of your contract, standard subscription costs will apply (currently quoted at €19.00 per year) and will be payable to the Climote Heating Control Unit service provider directly. If you choose not to pay this subscription you will not be able to access the unit remotely but settings can still be accessed through its panel directly. For further details, please see www.climote.ie/terms-and-conditions/
7. This Offer is subject to availability and suitability. While the vast majority of houses are suitable, there are a small percentage that are not. The installation must be scheduled within 3 months of signing up to this Offer.
8. Before your Climote Heating Control Unit can be installed, a Climote Engineer acting as a subcontractor on behalf of SSE Airtricity must be satisfied that your premise is suitable for installation of the Climote Heating Control Unit. If your premise is not suitable for installation, you will not be entitled to a cash alternative. You will remain on the SSE Airtricity tariff unless you cancel or terminate in accordance with the SSE Airtricity Terms and Conditions of Supply.
9. You will receive an email or call from SSE Airtricity with all of the details you need to arrange your Climote installation. You will be asked to contact Climote directly to arrange an appointment for the installation of your Climote Heating Control Unit at your premises. In the event you are not available at the property at the agreed appointment time to allow the Climote engineer access to your premises to install the Climote Unit, SSE Airtricity reserve the right to withdraw the Offer and apply a call out charge.
10. Climote engineers will assume responsibility for supplying, fitting, installing and setting up of the Climote Heating Control Unit at your premises.
11. SSE Airtricity does not, however, warrant the quality, fitness for purpose or condition of the Climote Heating Control Unit. Warranty, fitness for purpose or conditions shall be covered by the Climote Heating Control Unit manufacturer's terms and conditions which are available at www.climote.ie/terms-and-conditions/
12. Should you have any queries in relation to the Climote Heating Control Unit, please contact the manufacturer. For contact details, please see www.climote.ie/customer-care/contact-customer-care/
13. You agree that we may contact you by telephone or email to arrange a suitable time to visit your premises to complete a post installation quality survey and/or a customer feedback survey.
14. By accepting the Offer, you agree to register any Energy Credits attributable to the installation of the Climote Heating Control Unit to SSE Airtricity.
15. SSE Airtricity reserves the right to cancel this Offer at any time.
16. SSE Airtricity reserves the right to amend these Terms and Conditions at any time without prior notice to you. Any amendments to these Terms and Conditions shall be available as soon as practicable after the change or amendment has taken place on the website www.sseairtricity.com
17. These Terms and Conditions shall be governed by and construed in accordance with the law of Ireland and the parties irrevocably submit to the exclusive jurisdiction of the courts of Ireland.
18. To the maximum extent permitted by law, SSE Airtricity shall not be liable for any loss, damage, injury or claims howsoever arising in contract, tort or otherwise out of the installation or use of the Climote Heating Control Unit. In particular, SSE Airtricity shall not be liable for any direct, indirect, incidental, special or consequential loss or damage arising out of the installation or use of the Climote Heating Control Unit and, furthermore, shall not be responsible for any personal injury or property damage resulting from the handling, possessing, installation or use of the Climote Heating Control unit.