

# SSE Airtricity Terms and Conditions

## Gas Boiler Service with Climote

1. These terms apply to the installation of a Climote heating control device (the "Climote Controller") including one year's subscription to Climote for remote access to the device along with a gas boiler service (the "Offer"). The gas boiler service and the installation of the Climote heating control will not be completed at the same time.
2. To avail of this offer you must be an existing SSE Airtricity single or dual fuel customer.
3. This Offer is subject to availability, suitability and geographical restrictions. While the vast majority of houses are suitable, there are a small percentage that are not. Apartments are not included in this offer.
4. These terms are in addition to: a. Gas Boiler Service Terms and Conditions by SSE Airtricity Energy Services Limited to domestic premises in the Republic of Ireland ("SSE Airtricity Energy Services Ltd Gas Boiler Service Terms & Conditions") which can be found on our website at [www.sseairtricity.com/gas-boiler-service-terms](http://www.sseairtricity.com/gas-boiler-service-terms) b. Heating Control Installation Terms and Conditions by SSE Airtricity Energy Services Ltd ("SSE Airtricity Energy Services Ltd Heating Control Installation Terms and Conditions") which can be found on our website at [www.sseairtricity.com/climote-install-terms](http://www.sseairtricity.com/climote-install-terms)
5. The price for the Offer is €99 and is inclusive of VAT.
6. Full payment may be made either by credit card or debit card at the time of booking or to the SSE Energy Services engineer (the "Service Engineer") on completion of the boiler service.
7. If you wish to cancel your appointment with us, you must do so within 48 hours of your appointment time by contacting us on 1850 81 81 70 (Charged at Lo Call rate. Rates from mobile phones may vary so please check with your operator.) or by sending an email to [info@airtricityhes.com](mailto:info@airtricityhes.com)
8. The Climote Heating Control Unit is a heating controller for gas or oil fired boilers which also allows remote access to its settings. With the Offer, your subscription to the web/mobile access service to operate the Climote Heating Control Unit remotely is free of charge (effective from the date of installation of the Climote Heating Control Unit by SSE Airtricity). After the duration of your contract, standard subscription costs will apply (currently quoted at €19.00 per year) and will be payable to the Climote Heating Control Unit service provider directly. If you choose not to pay this subscription you will not be able to access the unit remotely but settings can still be accessed through its panel directly. For further details, please see [www.sseairtricity.com/climote-terms](http://www.sseairtricity.com/climote-terms)
9. Offer valid until 31 August 2019.
10. No Cash alternative.
11. Can't be used in conjunction with any other offer.
12. The installation must be arranged by 31 August 2019.
13. If you are currently renting your home, you should seek the permission from your landlord prior to installation.
14. Before your Climote Heating Control Unit can be installed, a Climote Engineer acting as a subcontractor on behalf of SSE Airtricity Energy Services must be satisfied that your premises is suitable for installation of the Climote Heating Control Unit.
15. It is possible that you may be eligible for an Energy Credit discount. "Energy Credit" means the measured or derived reduction in primary energy consumption as (measured in kWh) and as certified by the SEAI following relevant monitoring and verification to the relevant standards as defined by the SEAI.
16. By accepting the Offer, you agree to transfer any Energy Credits attributable to the installation of the Climote Heating Control Unit to SSE Airtricity. This Offer is dependent on heating control ECO credits being available at your premises. The Climote install is dependent on SSE being able to redeem your relevant ECO credits. If your home was built later than 2006 it is likely that Eco credits will not be available at your premises.
17. Full terms & conditions available on [www.sseairtricity.com](http://www.sseairtricity.com)