

# Terms and Conditions:

## Easypay Heating Control Installation

1. The Promoter is SSE Airtricity, which is a trading name of SSE Airtricity Limited which is a member of the SSE Group. The Registered Office of SSE Airtricity Limited is SSE Airtricity, Red Oak South, South County Business Park, Leopardstown, Dublin 18, Ireland. Registered in the Republic of Ireland No. 317386 (The "Promoter").
2. SSE Airtricity is offering to spread the cost of the Climote Heating Control Unit by way of a monthly or bimonthly bill over a 2 year period, (the "Term"), The Offer is available to anyone located on the natural gas network (the "Offer").
3. These terms are in addition to the Heating Control Installation Terms and Conditions by SSE Airtricity Energy Services Ltd ("SSE Airtricity Energy Services Ltd Heating Control Installation Terms and Conditions") which can be found on our website at <https://www.sseairtricity.com/assets/Terms/ROI/ROI-CLIMOTE-INSTALL-Terms.pdf>
4. The Promoter reserves the right to subcontract the provision of these services
5. This Offer is subject to availability and suitability.
6. The price for the Offer €12 is per monthly instalment and is inclusive of VAT, and can be paid by any of the following methods;
  - a. having the cost of the Offer charged to Your SSE Airtricity bill (subject to a satisfactory credit check);
  - b. by paying for the Offer by way of monthly direct debit instalments (subject to a satisfactory credit check);
  - c. We will ask for Your payment details and preferred payment method at the same time that You book and You sign up for this Offer.
  - d. If You choose to pay by way of direct debit, You may provide Your direct debit instructions by telephone or in writing (by completing the Direct Debit Mandate attached to Your SSE Airtricity bill).
  - e. If You avail of the option to pay for the Offer by having the cost charged to Your SSE Airtricity bill, if You are billed monthly €12 will be added to Your SSE Airtricity bill and if You are billed bi monthly €24 will be added to Your SSE Airtricity bill.
  - f. If you avail of the option to pay for the Offer by direct debit instalments You may terminate the arrangement at any time by paying the full outstanding amount payable for the Offer.
7. Should You miss a Direct Debit payment, SSE Airtricity shall give You a 60 day grace period to make the payment, failure to fulfil Your obligation to make the scheduled payment during this 60 day grace period will result in You being billed for the full amount due on Your next bill or where You have not yet obtained the service will result in Your service with Us being cancelled.
8. Once You have signed up, there is a 14 day cancellation period. There is no penalty for cancelling Your heating control installation during the cancellation period. Should You have the Climote installed during the cancellation period than You shall be liable for the full cost of the installation.
9. Should You wish to cancel Your subscription and You have availed of the Offer, You must give 30 days' notice and pay the remaining amount in full and on demand to SSE Airtricity.
10. If You wish to cancel Your appointment with us, You must do so within 48 hours of Your appointment time by contacting us on 1850 81 81 70 (Charged at Lo Call rate. Rates from mobile phones may vary so please check with Your operator.) or by sending an email to [info@airtricityhes.com](mailto:info@airtricityhes.com). Failure to give to this notice to cancel Your appointment with us will result in a penalty fine.
11. The Climote Heating Control Unit is a heating controller for gas or oil fired boilers which also allows remote access to its settings. With the Offer, Your subscription to the web/mobile access service to operate the Climote Heating Control Unit remotely is free of charge (effective from the date of installation of the Climote Heating Control Unit by SSE Airtricity). After the Term, standard subscription costs will apply (currently quoted at €19.00 per year) and will be payable to the Climote Heating Control



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Unit service provider directly. If You choose not to pay this subscription You will not be able to access the unit remotely but settings can still be accessed through its panel directly. For further details, please see

[www.climote.ie/terms-andconditions/](http://www.climote.ie/terms-andconditions/)

12. There is no Cash alternative to this Offer.
13. This Offer cannot be used in conjunction with any other offer
14. If You are currently renting Your home, You should seek the permission from Your landlord prior to installation
15. Before Your Climote Heating Control Unit can be installed, a Climote Engineer acting as a subcontractor on behalf of SSE Airtricity Energy Services must be satisfied that Your premises is suitable for installation of the Climote Heating Control Unit. If Your premise is not suitable for installation we will contact You to discuss Your options.
16. The Promotor shall not transfer Your Climote to another property during the course of the Term or anytime thereafter, however if You move to a new property during Your contract the Promotor shall install a new Climote provided the eco credits for that MPRN have not already been used. By accepting the Offer, You agree to register any Energy Credits attributable to the installation of the Climote Heating Control Unit to SSE Airtricity.
17. SSE Airtricity reserves the right to amend or cancel this Offer at any time.
18. Full terms & conditions are available on [www.sseairtricity.com](http://www.sseairtricity.com)
19. SSE Airtricity reserves the right to set-off any payment from you against fees owing in connection with your energy supply bill where applicable, once your energy supply bill has been satisfied, the remaining monies shall go towards discharging your home services bill.