

Terms and Conditions:

Easypay Gas Boiler Service

1. The Promoter is SSE Airtricity, which is a trading name of SSE Airtricity Limited which is a member of the SSE Group. The Registered Office of SSE Airtricity Limited is SSE Airtricity, Red Oak South, South County Business Park, Leopardstown, Dublin 18, Ireland. Registered in the Republic of Ireland No. 317386 (The "Promoter").
2. These terms apply to a gas boiler service paid in monthly or bimonthly instalments (the "Offer").
3. The Offer is available to anyone located on the natural gas network and is also available to new customers who do not hold a gas or electricity account with the Promoter.
4. This Offer is subject to availability, suitability and geographical restrictions. While the vast majority of houses are suitable, there are a small percentage that are not.
5. The Promoter reserves the right to subcontract the provision of these services.
6. Please note that this offer applies to working boilers only and an additional charge will be applied to boilers requiring repair as set out in clause 4, Supplemental Cost of the SSE Airtricity Energy Services Ltd Gas Boiler Service Terms & Conditions.
7. These terms are in addition to: Gas Boiler Service Terms and Conditions by SSE Airtricity Energy Services Limited to domestic premises in the Republic of Ireland ("SSE Airtricity Energy Services Ltd Gas Boiler Service Terms & Conditions") which can be found on our website at <https://www.sseairtricity.com/assets/Terms/Energy-Services/ES-Gas-Boiler-Service-TC1-WEB.pdf>;
8. The price for the Offer is €8 per monthly instalment and is inclusive of VAT, and can be paid by any of the following methods;
 - a. Having the cost of the Offer and any Supplement Costs charged to Your SSE Airtricity bill (subject to a satisfactory credit check);
 - b. By paying for the Offer by way of monthly direct debit instalments (subject to a satisfactory credit check); or
 - c. We will ask for Your payment details and preferred payment method at the same time that You book and You sign up for this Offer.
- d. If You choose to pay by way of direct debit, You may provide Your direct debit instructions by telephone or in writing (by completing the Direct Debit Mandate attached to Your SSE Airtricity bill).
- e. If You avail of the option to pay for the Offer by having the cost charged to Your SSE Airtricity bill, if You are billed monthly €8 will be added to Your SSE Airtricity bill and if You are billed bimonthly €16 will be added to Your SSE Airtricity bill.
- f. If You avail of the option to pay for the Offer by direct debit instalments You may terminate the arrangement at any time by paying the full outstanding amount payable for the Offer at that time.
- g. Should You miss a Direct Debit payment, payments SSE Airtricity shall give You a 60 day grace period to make the payment, failure to fulfil Your obligation to make the scheduled payment during this 60 day grace period will result in You being billed for the full amount due on Your next bill or where You have not yet obtained the service will result in Your service with Us being cancelled.
9. You will be sent a letter by the Promoter, prior to the expiration of the Term, to arrange a time for Your next annual boiler service and the payment shall continue unless You terminate this agreement on receipt of this letter. This letter shall contain details of how to opt out of the arrangement.
10. Once You have signed up, there is a 14 day cancellation period. There is no penalty for cancelling Your gas boiler service during the cancellation period. Should You have Your gas boiler serviced during the cancellation period then You shall be liable for the full cost of the service.
11. Should You wish to cancel Your subscription and You have availed of the Offer You must give 30 days' notice and pay the remaining amount in full and on demand to SSE Airtricity.
12. If You wish to cancel Your appointment with us, You must do so within 48 hours of Your appointment time by contacting us on 1850 81 81 70 (Charged at Lo Call rate. Rates from



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mobile phones may vary so please check with Your operator.) or by sending an email to info@airtricityhes.com Failure to give this notice to cancel Your appointment with us will result in a penalty fine.

13. There is no Cash alternative to this Offer.
14. This Offer cannot be used in conjunction with any other offer.
15. SSE Airtricity reserves the right to amend or cancel this Offer at any time.
16. Full terms & conditions available on www.sseairtricity.com
17. SSE Airtricity reserves the right to set-off any payment from you against fees owing in connection with your energy supply bill where applicable, once your energy supply bill has been satisfied, the remaining monies shall go towards discharging your home services bill.