

# Terms and Conditions:

## Easypay Control Bundle

1. The Promoter is SSE Airtricity, which is a trading name of SSE Airtricity Limited which is a member of the SSE Group. The Registered Office of SSE Airtricity Limited is SSE Airtricity, Red Oak South, South County Business Park, Leopardstown, Dublin 18, Ireland. Registered in the Republic of Ireland No. 317386 (The "Promoter").
2. SSE Airtricity is offering to spread the cost of the installation of the Climote Heating Control Unit and two gas boiler services by way of a monthly or bimonthly bill over a 2 year period, (the "Term"), The Offer is available to anyone located on the natural gas network and includes subscription to Climote remote access during the Term (the "Offer").
3. The gas boiler services and the installation of the Climote heating control will not always be completed at the same time and will be carried out separately by a qualified Gas Service Engineer and a suitably qualified Electrician.
4. The Offer is also available to new customers who do not hold a current gas or electricity account with SSE Airtricity.
5. The Promoter reserves the right to subcontract the provision of these services.
6. Please note that this offer applies to working boilers only and an additional charge will be applied to boilers requiring repair as set out in clause 4, Supplemental Cost of the SSE Airtricity Energy Services Ltd Gas Boiler Service Terms & Conditions.
7. This Offer is subject to availability, suitability and geographical restrictions. While the vast majority of houses are suitable, there is a small percentage that is not suitable.
8. These terms are in addition to: a. Gas Boiler Service Terms and Conditions by SSE Airtricity Energy Services Limited to domestic premises in the Republic of Ireland ("SSE Airtricity Energy Services Ltd Gas Boiler Service Terms & Conditions") which can be found on our website at <https://www.sseairtricity.com/assets/Terms/Energy-Services/ES-Gas-Boiler-Service-TC1-WEB.pdf>  
b. Heating Control Installation Terms and Conditions by SSE Airtricity Energy Services Ltd ("SSE Airtricity Energy Services Ltd Heating Control Installation Terms and Conditions") which can be found on our website at <https://www.sseairtricity.com/assets/Terms/ROI/Climote/climote-terms.PDF>
9. If You have a Pay As You Go Meter installed, and opt to have an Easypay Add on product attached to your account, we will send you a monthly/bimonthly bill & statement and this term shall supersede and replace clause 6.4 and 6.5 of SSE Airtricity's General Terms and Conditions.
10. The price for the Offer is as set out in your Customer Agreement Form, and can be paid by any of the following methods;
  - a. Having the cost of the Offer and any Supplement Costs charged to Your SSE Airtricity bill (subject to a satisfactory credit check);
  - b. By paying for the Offer and any Supplemental Costs by way of monthly direct debit instalments (subject to a satisfactory credit check)
  - c. We will ask for Your payment details and preferred payment method at the same time that You book and You sign up for this Offer.
  - d. If You choose to pay by way of direct debit, You may provide Your direct debit instructions by telephone or in writing (by completing the Direct Debit Mandate attached to Your SSE Airtricity bill).
  - e. Payments shall commence from the date that you sign up to this offer, unless otherwise stated in your Customer Application Form.



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11. Should You miss a Direct Debit payment, SSE Airtricity shall give You a 60 day grace period to make the payment, failure to fulfil Your obligation to make the scheduled payment during this 60 day grace period will result in You being billed for the full amount due on Your next bill or where You have not yet obtained the service will result in Your service with Us being cancelled.
12. Once You have signed up, there is a 14 day cancellation period. There is no penalty for cancelling Your heating control installation and gas boiler service during the cancellation period. Should You have the Climote installed and/or gas boiler services during the cancellation period than You shall be liable for the full cost of the installation and/or services.
13. Should You wish to cancel Your subscription and You have availed of the Offer, You must give 30 days' notice and pay the remaining amount in full and on demand to SSE Airtricity.
14. The Climote Heating Control Unit is a heating controller for gas or oil fired boilers which also allows remote access to its settings. With the Offer, Your subscription to the web/mobile access service to operate the Climote Heating Control Unit remotely is free of charge (effective from the date of installation of the Climote Heating Control Unit by SSE Airtricity). After the Term has ended, standard subscription costs will apply (currently quoted at €19.00 per year) and will be payable to the Climote Heating Control Unit service provider directly. If You choose not to pay this subscription You will not be able to access the unit remotely but settings can still be accessed through its panel directly. For further details, please see [www.climote.ie](http://www.climote.ie)
15. There is no Cash alternative to this Offer.
16. This Offer cannot be used in conjunction with any other offer.
17. If You are currently renting Your home, You should seek the permission from Your landlord prior to installation.
18. Before Your Climote Heating Control Unit can be installed, a Climote Engineer acting as a subcontractor on behalf of SSE Airtricity Energy Services must be satisfied that Your premises is suitable for installation of the Climote Heating Control Unit. If Your premise is not suitable for installation, You will be entitled to a refund of monies paid less the cost of the boiler services.
19. You will be sent a letter by the Promoter, prior to the expiration of the Term, to arrange a time for Your next annual boiler service. The Easypay Boiler Service Terms and Conditions will be the applicable T&Cs going forward [insert link] and the payment as set out in the Easypay Boiler Service T&Cs shall continue unless You terminate this agreement on receipt of this communication. This communication shall contain details of how to opt out of the arrangement.
20. The Promoter shall not transfer Your Climote to another property during the course of the Term or anytime thereafter, however if You move to a new property during Your contract the Promoter shall install a new Climote provided the eco credits for that MPRN have not already been used. By accepting the Offer, You agree to register any Energy Credits attributable to the installation of the Climote Heating Control Unit to SSE Airtricity.
21. SSE Airtricity reserves the right to amend or cancel this Offer at any time.
22. Full terms & conditions available on [www.sseairtricity.com](http://www.sseairtricity.com)
23. SSE Airtricity reserves the right to set-off any payment from you against fees owing in connection with your energy supply bill where applicable, once your energy supply bill has been satisfied, the remaining monies shall go towards discharging your home services bill.

